



ÇELEBİ

PLATINUM

BUSINESS AVIATION SERVICES

Introduction

In its ongoing effort to offer nothing but the best, Celebi Ground Handling Hungary offers you, valued costumers a personalized and VIP service in which we take care all of the thinking, planning and implementing needed to satisfy your needs and the only thing you have to do is to sit back and enjoy your passage.

Our Platinum Service is a complete travel planning support during your whole flight from your home to your destination. Supported by the specialized Platinum Service personnel, we are at your side.

Service levels



Lounge Services

Platinum Lounge usage on both
Terminal 2A and 2B

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Hostess Services

VIP escort service upon arrival or
departure

[READ MORE](#)



Deluxe Services

Platinum Lounge usage
VIP Hostess Service

[READ MORE](#)



Lounge Services

Fast Track voucher

All-inclusive buffet

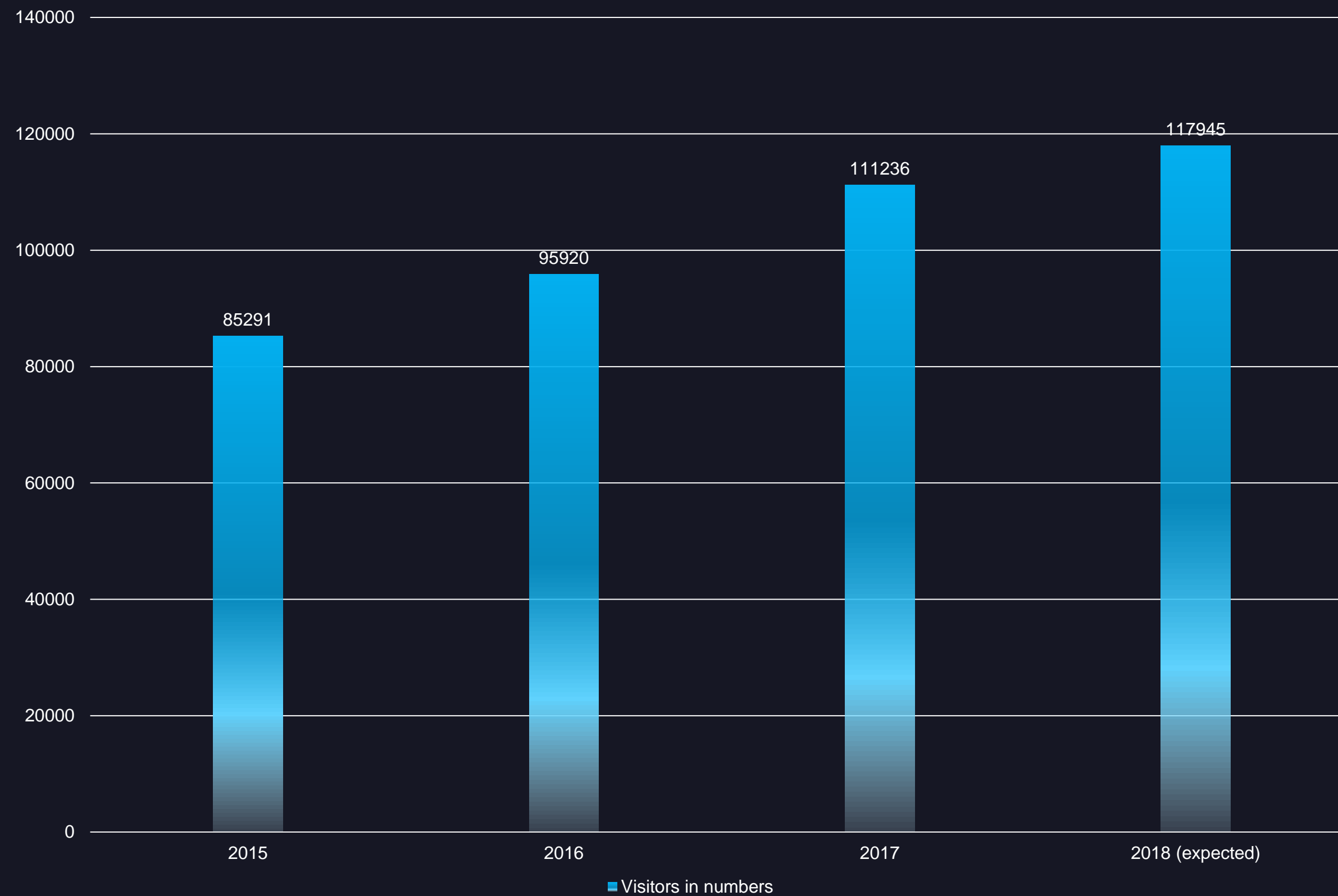
Business boxes for work

- With the Fast Track voucher the passenger has the availability to pass the security control gate with priority.
- Our guests can wait for the departure of their flight in pleasant environment. In our exclusive lounge if you want to spend the time either with resting or with work, you can find ideal conditions for both.
- You can choose in our self-service bar from spirits, refreshing drinks and wide food- and snack selection. For businessmen wishing to work business boxes, copiers, computers, free internet access, home and foreign press publications and telefax receipt possibility help in it.

Celebi

Lounge

visitors in numbers



In each year we experience growing in the number of guests, and from 2018 Celebi operates three lounges, which makes us the **number one** lounge operator of the Budapest Airport.

Hostess Services



VIP escort

Handling of the tickets, baggage

VIP transfer

- Both at departure and at arrival we receive you by name personally. Our hostesses help you with their attendance and professionalism in orientation at the airport and also in getting through the obligatory procedures belonging to the air travel efficiently and comfortably. If you have any kind of demand please turn to our colleagues at the airport.
- With the Fast Track voucher the passenger has the availability to pass the security control gate with priority.
- We make out your boarding pass and baggage tag to be handed to you at the airport by our hostess. Our luggage carriers take care of your baggage, they have them weighed and forwarded to the aircraft.
- We transport you to or from the aircraft by separate VIP bus so that you can get on board smoothly among the first.



Deluxe Services

- **VIP Hostess Service:** The Handling Company ensures VIP escort service with dedicated hostess to the passenger during the stay on the airport. The escort service arranges the tickets, check-in and baggage handling.
- **Fast Track Voucher:** With the voucher the passenger has the availability to pass the security control gate with priority.
- **Platinum Lounge:** usage on both Terminal 2A and 2B: With the excess the Handling Company ensure to the passenger all-inclusive self-service buffet, international newspapers and magazines, television, business box working facilities, flight information screens.
- **VIP transport:** between the aircraft and the terminal

Deluxe Services

Transfer to the airport

On request and at additional charge

1.

Meet and greet

We receive you personally by name at the airport

2.

Fast check in and security

We prepare your personal and baggage check-in and provide you out of line security

3.

Lounge and transfer

We accompany you to the Platinum Lounge, and provide you VIP bus to the aircraft

4.

Platinum prices

30 EUR

Lounge Services

35 EUR

Hostess Services

The price contains the VIP bus
between the terminal and the aircraft
in case of outer stand.

56 EUR

Deluxe Services

The price contains the VIP bus
between the terminal and the aircraft
in case of outer stand.

Rates are per person.
Rates are exclusive of the applicable taxes. (VAT: 27%)

Platinum Packages	1-4 adults	5 adults or more	Child (age 3-12)
Platinum Lounge Services	30 €	27 €	15 €
Platinum Hostess Services	35 €	32 €	17,5 €
Platinum Deluxe Services	56 €	50 €	28 €

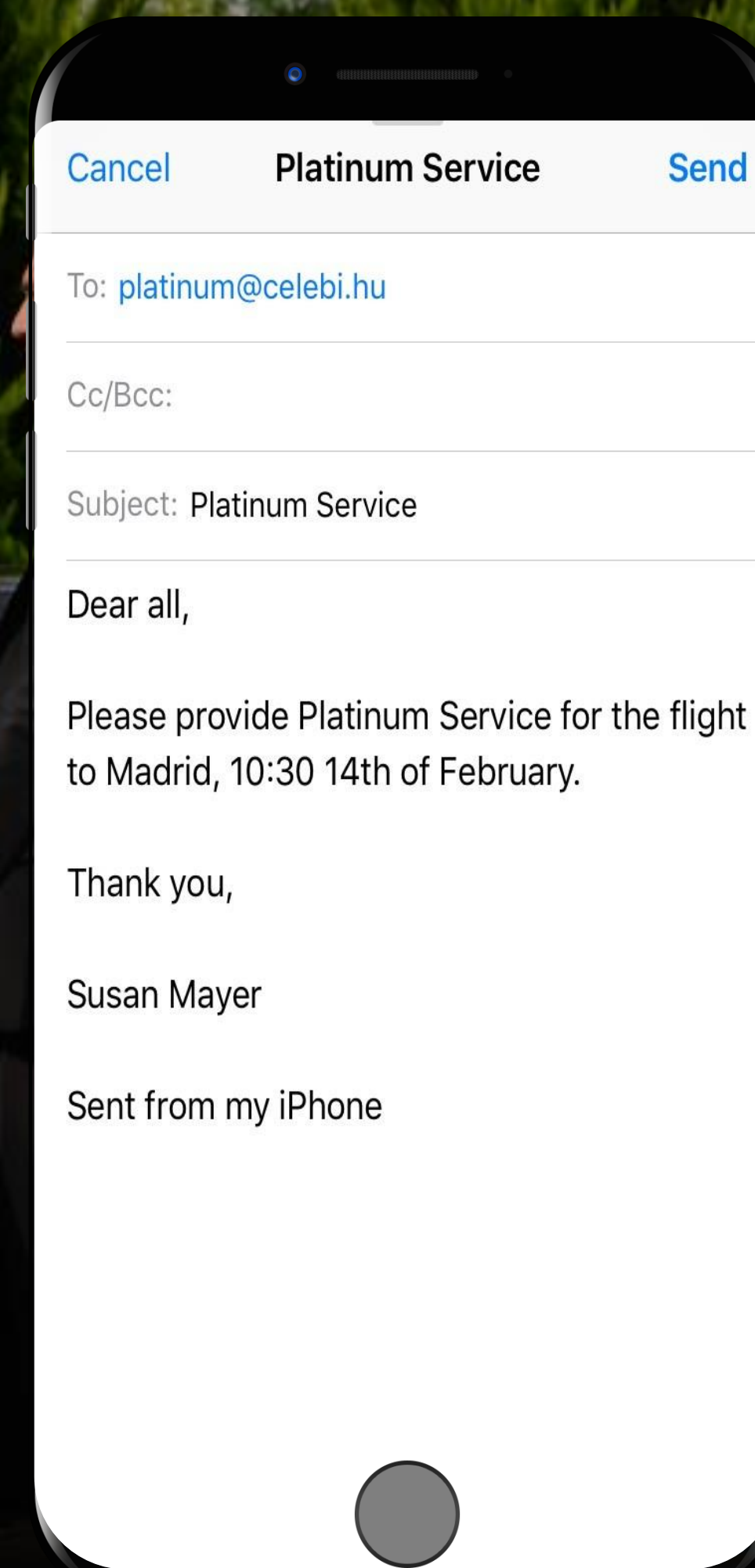
Rates are per person.
Rates are exclusive of the applicable taxes. (VAT: 27%)

Book Platinum Services

Email: platinum@celebi.hu

Phone: +36 70 332 4012, +36 1 296 5933

Cancellation or postponement of the service is possible without extra charge 12 hours before commencement of the service.



Service conditions

- We inform our kind passengers that they can make use of the Platinum Service Exclusive service provided by Celebi Ground Handling Hungary Kft. under the following conditions.
- At the reservation please fill in precisely the ordering form. We can not take liability for eventual mistakes deriving from erroneously given data.
- For ensuring adequate standard services it is in every case necessary that our guests show up at the airport sharp on time defined by us. Eventual delays can result in lowering of service quality or failure of certain part-services. In such cases we can not refund the price of missing services.
- Using Platinum Service doesn't exempt the passengers from the obligatory security, border police and custom's formalities. We ask you when planning your travel to consider also the time needed for these.
- The Platinum Service is exclusively ground service. For the flight in every case the rules of the selected airline are decisive.
- Payment of the service is recommended 3 days before commencement of the service. In different cases we ask you to forward the document evidencing the remittance to one of the communicated contact of the Platinum Service (Fax: +36 1 296 59 29, E-mail: platinum@celebi.hu).
- Celebi Ground Handling Hungary Kft. considers order for Platinum Service as obliging for itself only after confirmation of same in writing. The confirmation is to be sent to the contact address defined by the guest in a CONFIRMATION form introduced for this purpose.
- In case within 24 hours after ordering no confirmation is received we kindly ask to get into contact by the phone.
- Cancellation or postponement of any one already ordered and confirmed service is possible without extra charge 12 hours before commencement of the service. In case of cancellation in 12 hours before commencement we charge 100% of the price of the ordered service as a penalty. Postponement of ordered service is only possible once and for a new time-point within maximum one month.
- In the Platinum Lounge exclusive waiting-room /T2A, T2B/, and, in our VIP lounge /GAT-T1/considering the high standard of the lounges it is obligatory to show up in orderly appearance. Celebi Ground Handling Hungary Kft. keeps the right, that in case of not acceptable appearance or flagrant behaviour significantly disturbing other guests it may refuse or cease the provision of the service.
- The service of Platinum Service is utilized at own risk, Celebi Ground Handling Hungary Kft. doesn't hold any liability for any kind of personal injury occurring in the course of the services.
- Celebi Ground Handling Hungary Kft. doesn't undertake liability for inconveniences caused by circumstances beyond its own failure.
- Platinum Lounge services can only be utilized by persons from age 12.



We change the way you travel